

IMPORTANT NOTE FOR WEBINAR ATTENDEES

Omega Healthcare offers industry-specific webinars at no cost to the attendee. Each webinar is approved by AHIMA, AAPC or the NCRA and provides continuing education units (CEU). We list important points below which you should read if you elect to attend one of our free webinars. Omega Healthcare is not responsible should you not qualify to receive or did not receive your CEU certificate.

- You must attend at least 45 minutes of the webinar to earn the CEU(s). If you are attending an “On-Demand” session, you will also be required to pass the post assessment with 70%.
- You must enroll for each webinar and provide a valid email address where the CEU certificate will be sent. Please be aware if you use your work email, it may be considered spam and prevent you from receiving. We suggest you add to your contact list the email address Omega Healthcare will use to send the CEU certificate, himeducation@himaginesolutions.com. This may allow the email to go to your inbox instead of spam. You may want to check with your employer’s IT department.
- The AHIMA certificate will be sent to you by email 3 to 5 days post webinar. It is also available to you immediately following the webinar to download if you have attended at least 45 minutes of the webinar. Click on certificate icon at the bottom task bar. Please disable the pop-up blocker on your laptop or desktop prior to downloading the AHIMA certificate.
- The AAPC certificate will be sent to you via e-mail 2 to 3 weeks post webinar, along with the final Q&A, Handouts, and the link to the recording. Remember to check your junk/spam folder for HIMEducation emails and mark as “Not Junk”. The AAPC CEU certificate is sent from an email address which does not allow a return response.
- It is your responsibility to print and store the CEU certificate for future reference. You will need the certificate when it comes time to renew your certification. It is the responsibility of the attendee to ensure he or she has the documents required for maintaining his or her certification. Omega Healthcare will no longer track this information.
- Omega Healthcare will record the webinar and place the webinar on our website. You can either attend one of the live sessions or recorded “On-Demand” sessions to obtain your CEU certificate.
- While previously recorded webinars will still be available to view prior to the April 2022, CEU certificates are not provided. CEUs will only be available for recorded sessions beginning with the April 2022 webinars. You may view the webinars through the Omega Healthcare webinars page “Webinars – Past Webinars” or by clicking the link www.omegahms.com/events-webinars/. Currently this page is “under construction”, we will update you as soon as it goes live. We regret any inconvenience caused.
- You will not receive email notifications post the webinar. The CEU certificate is sent from an email address which does not allow a return response.

While we recognize the changes recently made differ from past practice, over 88% of attendees receive the CEU email which contains the certificate simply by following instructions. Of the 88% of attendees who received the CEU email, 81% opened, printed and completed the required information.

Omega Healthcare is committed to the ongoing development of HIM professionals and the changes we made will help ensure we are able to continue providing webinars at no cost to attendees.

Omega Healthcare is considering offering premium access to participants willing to pay a nominal fee. Premium members would:

1. Get guaranteed access into the webinars (you don’t have to worry about not accessing the webinar because we’ve reached maximum participation)
2. Get live customer support

Please answer the premium webinar question in the post webinar survey so that we can gauge your interest.

We thank you for your continued participation in our webinars.